

Get real time benefit and claim information 24 hours a day, seven days a week online through the Member Connection at deltadentalia.com or through our automated phone system at 800-544-0718.



With the Member Connection, you can find everything you need to know about your and your covered dependents' benefits, including:

- Claim status
- Eligibility information
- Maximum and deductibles used to date
- Benefit levels
- Frequency and age limits
- Printable ID card
- Waiting periods
- Preventive history
- Explanation of Benefits (EOBs)

To register for the Member Connection, you need to:

- 1 Go to deltadentalia.com and select "New to Delta Dental? Enroll Now."
- 2 Select "Member" from the Registration page.
- 3 Complete the online registration. Enter the primary enrollee's:
 - First and last name (exactly as your employer entered it during enrollment; e.g., "Bob" may be "Robert")
 - Assigned subscriber ID or Social Security number (enter the nine digit number with no dashes)
 - Date of birth
- 4 Create a username and password, enter your email, create a challenge question, and then click on "Register User."

Mobile App

Access benefits information, a virtual ID card, and even a toothbrush timer right on your mobile device! To download and install our free app on your device, visit the App Store (Apple) or Google Play (Android) and search for Delta Dental. To use the electronic ID card and view benefits, you need to create a username and password on the Delta Dental of Iowa website at deltadentalia.com.



Connect with Delta Dental of Iowa

At Delta Dental of Iowa, we provide several free oral health resources for our members in a variety of formats.



A Facebook
[facebook.com/deltadentalia](https://www.facebook.com/deltadentalia)
“Like” our Facebook page for upcoming events, photos from events, helpful oral health articles, contests and more!

B Grin! eMagazine
ddia.grinmag.com
Packed full of timely oral health information from articles to recipes, *Grin!* is a free quarterly electronic publication.

C Delta Dental Blog
deltadentaliablog.com
Our blog is regularly updated with short articles and tips to help you keep your smile healthy. You can browse by topic or keyword, and subscribe to receive email updates when new articles have been posted.

D Twitter
twitter.com/deltadentalia
Follow us for regular tweets on oral health care, helpful tips, links to articles about dental care and contests for fans and followers.



Delta Dental of Iowa | 9000 Northpark Drive | Johnston, IA 50131 | 800-544-0718 | deltadentalia.com

